

## FAQ - Help with including video in course materials

### Help from MERIT Instruction Team:

1. Can MERIT staff help my class learn about creating and editing digital videos?

Yes, MERIT staff teach workshops to SoE classes and groups. Contact Anna Lewis at [alewis@education.wisc.edu](mailto:alewis@education.wisc.edu).

2. Can I schedule time one-on-one to hone my skills and learn more?

Yes, contact Anna Lewis at [alewis@education.wisc.edu](mailto:alewis@education.wisc.edu) to schedule time one-on-one.

3. What video software is supported in labs at MERIT library?

Most of our support materials and workshops are based in Apple's iMovie. MERIT library staff also provide limited support materials for Windows Movie Maker, FinalCut Pro and Adobe Premiere.

4. Can MERIT staff help faculty/staff locate video resources online or available through campus library resources?

Yes, contact Jim Jonas at [jonas@education.wisc.edu](mailto:jonas@education.wisc.edu).

### Help from MERIT Video Production

1. I am looking for staff to videotape a lecture or seminar.

Contact Jesse Winters to arrange video recording lectures in Ed Science classrooms. Jesse can also help arrange video production help from MERIT staff for other SoE classrooms.

2. I am looking for staff to produce a video for me.

Contact Clark Thompson, MERIT staff working in video production.

3. I would like help posting videos to a streaming server. Who can I contact?

Contact Chris Dowling at [cdowling@wisc.edu](mailto:cdowling@wisc.edu).

4. Describe the distinction between streamed video and downloaded video. When would I choose one over the other?

Streaming media files (video) come from a streaming server. The video file plays over the internet and displays on the user's computer. Streamed media requires an active internet connection with sufficient bandwidth to play the video. Resolution and quality are limited by the slowest point in the network

between the server and the user's computer.

Videos may also be downloaded to a computer and played at a later time. Once a video is downloaded, an active internet connection is not required. Video downloads present a good alternative when a user does not always have an active internet connection.

5. Can you share an example of a streamed video file? I would like to see its characteristics.

Here is an example from the Educational Psychology website.

[http://www.education.wisc.edu/edpsych/default.aspx?content=video\\_enright\\_caption.html](http://www.education.wisc.edu/edpsych/default.aspx?content=video_enright_caption.html)

6. Can media for classes be stored on the web protected by a password?

Yes, a simple solution is to imbed a streamed media file into a password protected course site (Learn@UW or Moodle). Streamed media URLs typically begin with rtsp://media....

7. I have questions about posting copyrighted videos on an online course. Who can I contact?

MERIT staff can help you arrive at the best solution to avoid copyright infringement. For further help, contact Barb Smith, MERIT Media staff.

8. Can I receive help with captioning video from MERIT staff?

Yes, captioning is an important consideration. ADA requires it. MERIT media has been using

9.

10. <http://automaticsync.com>. Contact Barb Smith for additional information.

## Tips for Self-Help:

1. Can I drop in during MERIT library hours and find help?

Yes, visit the MERIT library Lab Help Desk.

2. Do you post tutorials online?

Yes, see Software Tutorials posted online, and copies of workshop handouts posted on the MERIT library workshops page. <http://cimc.education.wisc.edu/help/software/>

3. Can I upload a video files to Learn@UW?

Yes, Learn@UW instructors can upload video files to Learn@UW. Students may upload video files to the Learn@UW discussion board.

4. Can I copy a VHS file to a CD at the MERIT library?

Yes, using the video dubbing equipment located in the library. Please check guidelines posted for

copying commercial videos.